

# ISAC Meeting

IHS-VA CMOP Initiative



# What is CMOP?

## Consolidated Mail Outpatient Pharmacy

- 1992 GAO reviewed private centralized mail order. Findings: Significant cost savings, reduced overhead, enhanced buying power, optimum use of personnel and equipment.
- 1994 first CMOP. Today CMOP network is a leader in medication error avoidance. Fill 100 Million/Rxs/year. Six sigma Accuracy.



# VA CMOP

- All CMOP facilities are Joint Commissioned accredited. It is the first healthcare system to have a fully accredited mail pharmacy program.



# What is the need?

- Optimal use of pharmacists
- Staffing costs for contracts
- Costs savings
- Standards of Practice and FTCA
- Standards of care
- Joint Commission
- Patient complaints
- Pharmacist Recruitment/Retention



# Progress to Date

- VA CMOP is committed to working with IHS.
- National Pharmacy Council (NPC) and Chief Medical Officers (CMOs) support CMOP pilot testing of CMOP central fill.
- NPC workgroup formed: Pharmacist Consultants from Aberdeen, Billings, Oklahoma, Portland, and Tucson Areas.
- Tucson Area IHS identified as an Alpha test site. Other sites as Beta sites.



# Next Steps

- OIT Requirements Document needed to identify resources needed.
- A signed Inter-Agency Agreement is needed to move forward.
- Leadership Sponsors

